CALL VOLUME BY ETHNICITY

**Shaded areas indicate month prior and month after Asian Media Buy and are not reflected in end TOTAL column.

2000

	April	May	June	July	August	September	%	TOTAL
Chinese	11	25	23	7			65%	48
Vietnamese	10	8	9	7			23%	17
Korean	2	3	6	4			12%	9
TOTAL	23	36	38	18				74
							_	
%		31%	33%					

2001

	April	May	June	July	August	September	%	TOTAL
Chinese	17	51	322	77			50%	373
Vietnamese	9	25	122	32			20%	147
Korean	11	67	152	55			30%	219
TOTAL	37	143	596	164				739
%		15%	63%					

2002

	April	May	June	July	August	September	%	TOTAL
Chinese			45	199	134	49	47%	333
* % Mandarin			64%	68%	70%	65%		68%
* % Cantonese			36%	32%	30%	35%		32%
Vietnamese			20	93	74	40	23%	167
Korean			63	138	75	27	30%	213
TOTAL			128	430	283	116		713
%				45%	30%			

2003

	April	May	June	July	August	September	%	TOTAL
Chinese	52	93	163	166	159	77	49%	581
% Mandarin	65%	58%	69%	74%	74%	82%		70%
% Cantonese	35%	42%	31%	26%	26%	18%		30%
Vietnamese	14	59	61	36	35	43	16%	191
Korean	11	55	212	92	64	25	32%	386
TOTAL	77	207	436	294	258	145		1195
%		17%	36%	25%	22%			
	* Among those reporting as primary language.							

Census 2000 Information for Asian Population in California

	In CA	% of total
Chinese	980,642	55%
Vietnamese	447,032	20%
Korean	345,882	25%
Total Population	1,773,556	

VS.

2003 Call Volume At A Glance

	Calls	% of total				
Chinese	581	49%				
Vietnamese	191	16%				
Korean	386	32%				
Total	1195					

^{**}Shading indicates KAGRO Active Month vs. Non-KAGRO month comparison.

KAGRO Promotion Comparison

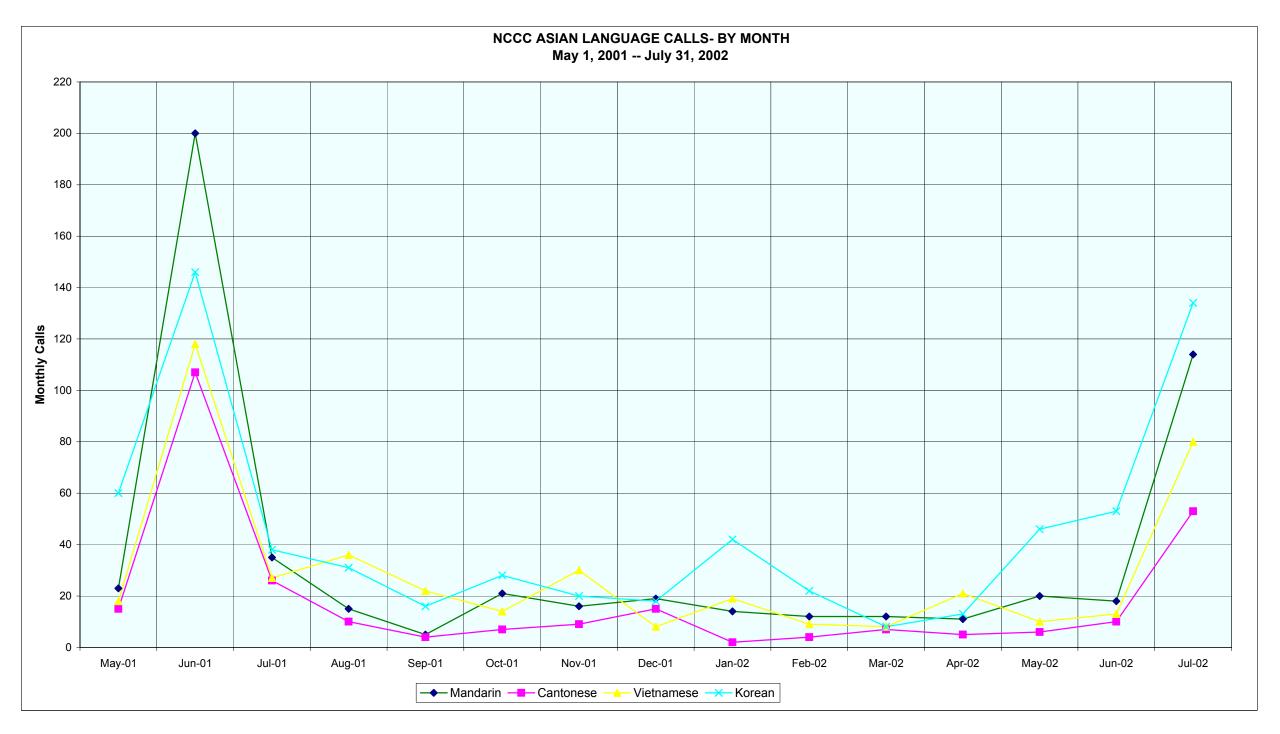
2002 (No KAGRO Promotion)

	Mo1June	Mo.2 July	Mo.3 Aug	Mo.4 Sept	%	TOTAL
Korean Calls Overall	63	138	75	27	32%	303
#Calls From Los Angeles	39	54	41	8		142
% of Los Angeles Calls	62%	40%	55%	30%		47%

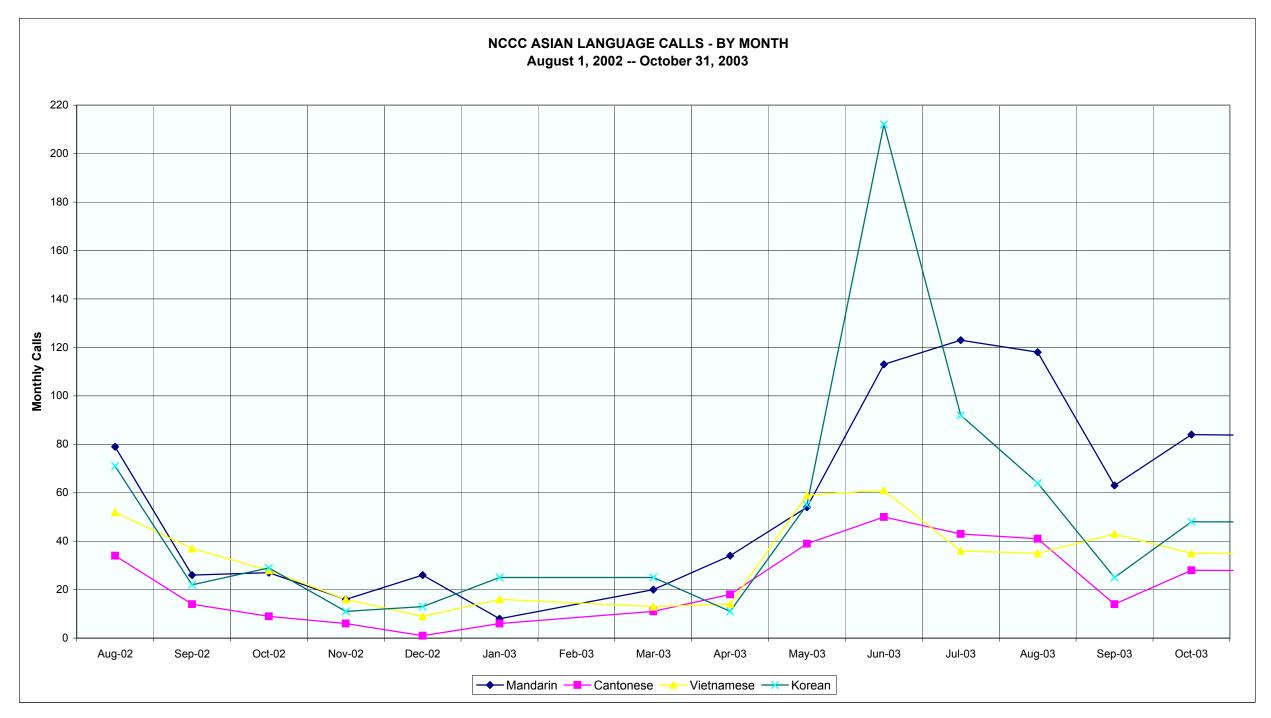
2003 (With KAGRO Promotion)

	Mo.1 May	Mo.2 June*	Mo.3 July	Mo.4 Aug		TOTAL
Korean Calls Overall	55	212	92	64	32%	386
#Calls From Los Angeles	18	122	44	27		211
% of Los Angeles Calls	33%	58%	48%	42%		56%

^{**} Special KAGRO promotion June 16-27, in Los Angeles



Data Source: Call data received from Northern California Cancer Center 2/24/04. Prepared by Department of Health Services, Cancer Control Branch, Cancer Detection, Evaluation and Research Unit, 2/26/04 LW.











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